

Avayler

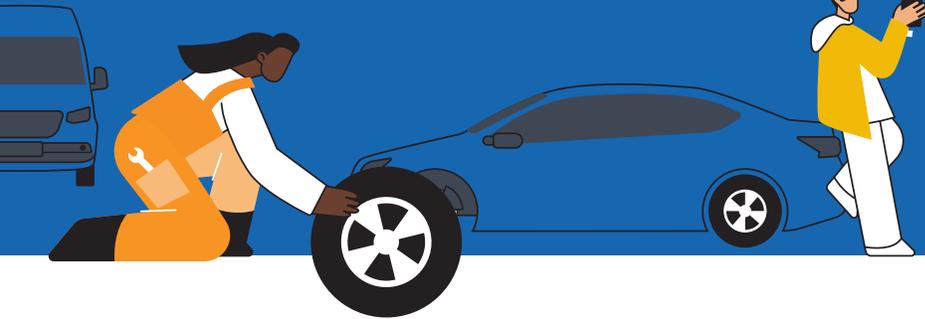
Mobile Pro

For automotive repair businesses looking to take services straight to their customers or optimizing existing mobile delivery, Avayler Mobile Pro is the solution for you.

Focused on the customer's automotive service booking experience at its core, Avayler Mobile Pro allows your business to offer time slots for a mobile service online via your eCommerce website or onsite at any garage, workshop, or other location.

Upsell your mobile service offering while customers are at your garage and accommodate their personal booking preferences and calendars.

Avayler Mobile Pro offers all the capabilities of Avayler Mobile that enable automotive service delivery end-to-end, but with the addition of dynamic appointment booking. Your garage team can book optimally onto your mobile routes alongside a real-time view of mobile operations. Ensure you maintain high route density, increase efficiencies, and delight your customers with this comprehensive mobile automotive service solution.



Unify Your Omni-Channel Service Offering



Increase brand loyalty by consistently offering the same experience to your customers whether they purchase products, get serviced at your garage or workshop, or at their home or office. Allow customers to book services the same way they shop and choose any location to receive them. Unify the experience customers receive with your brand, so when they visit you at your garage or workshop, they can book a service to their home on the spot. Give your customers complete choice and management of their calendars and service experience.

Increase Technician Job Productivity



Even with other schedule optimization solutions, technicians can often end up spending as much time traveling en-route as at a job. Avayler Mobile Pro optimizes jobs at three points, at the time of the customer selecting a time slot, at the depot, and on the day. Not only does this allow for more jobs to be added to a technician's manifest but it also allows jobs to be better clustered for less travel and more jobs a day.

New Revenue Models



Looking to offer services across the threshold or out in the field? Quickly introduce mobile service into your business, creating new revenue streams and further delighting customers. Avayler Mobile Pro will manage your mobile operations seamlessly from day one, ensuring that you will deliver quality service, even as a new offering. Integration with all your back-end systems allows you to prove ROI to the business rapidly.

+70%
increase in job
productivity

+200%
increase in
utilization

+20pt
increase on
TrustPilot

-30%
decrease in
support calls

The Avayler Mobile product is underpinned by Avayler Core which supports the entire work order management lifecycle, from customer order to resource management to planning and scheduling the work, through data collection to customer sign-off and invoicing.

Avayler Core provides businesses with the architecture necessary to deliver the best customer journeys, including pathways to purchase, customer order management, a configuration studio, schedule board, industry standard API integrations, reporting and business intelligence.

Your customers demand better.

Isn't it time you delivered?

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Avayler

The Power of Five

Dynamic Scheduling Engine



Take the guesswork out of scheduling multiple technicians and balancing complex business needs with an automated scheduling, workforce optimization and routing solution that provides the most effective allocation of your technicians based on your business objectives. Built in routing optimization reduces technician travel and increases jobs per day.

Dynamic Pricing



Automatically generate time slots for your customers based on business objectives, availability, parts and location. Motivate your customers to pick slots that keep your schedule optimized by adjusting the price. Ensure you are maximizing your margin on every service delivery.

Technician Portal



Empower your technicians to provide a seamless customer experience with our industry built technician portal. Technicians see detailed information about their jobs, delivered based on the system's schedule optimization. Location information and dynamic route optimization ensures technicians will be on-time and delays are easily communicated to the customer.

Customer Portal



Give customers the experience they have come to expect from Amazon and other CX powerhouses by bringing them along on their own automotive service journey. After checkout, customers are given login details to the portal. There they can access information about the service they have requested including parts and price.

Dynamic Appointment Booking



Easily book customers onto your mobile routes from the schedule board. Garage teams can accommodate walk-in customers, additional jobs and last-minute changes via the dynamic appointment booking module. Capture key customer information that integrates with Avayler's dynamic scheduling to ensure added jobs are optimally scheduled for the best route density and efficiency.

